

# YOUR OPINION IS IMPORTANT TO US!

Are you satisfied with us? Please take a moment and complete this survey.



## SERVICE ON SITE (please mark as appropriate)

- Maintenance
  Commissioning
  Repair  
 Calibration
  Other service: \_\_\_\_\_

Date: \_\_\_\_\_

### How satisfied are you...

	Applies completely				Does not apply at all	Not rateable
	5	4	3	2	1	
... with our advisory service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with our response time to your inquiry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with the presentation and layout of the offer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with the scope of services offered?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with arranging the appointment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with the appearance of our service technician?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with the competence of our service technician?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with the result of the service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with the documentation of the (calibration) results?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with price / performance ratio?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... with our general customer care?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comment:

Would you recommend MAGNET-PHYSIK?

- Yes 
 No 
 Maybe

**Thank you very much for taking the time!**

If you return the completed form with your contact details, you will receive a sample of our popular and useful magnetic sensor foil for free as a thank you for your effort.

Company \_\_\_\_\_

Address \_\_\_\_\_

Email: info@magnet-physik.de

Contact \_\_\_\_\_

*This information remains voluntary*